GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1317
ANSWERED ON:08.12.2004
DELAY IN DELIVERY OF MONEY ORDERS
Muqueem Shri Mohammed

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government is aware that the people/rural folk living in the areas falling under the various rural post offices of district Ajamgarh especially in Thekma, Jamuawa get their money orders as late as one or two months;

(b) if so whether Government proposes to conduct an enquiry in this regard to ascertain the dates of money orders received and the date of the disbursement thereof during the last one year;

(c) if so, by when; and

(d) the steps being taken to ensure immediate payment of the money orders?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (Dr. SHAKEEL AHMAD)

(a) No, Sir. The Money Orders of Jamuawa and Thekma in Azmgarh District were paid to the payees in time in most cases. Only in few cases payment was made within a week from the date of receipt but not as late as one or two months.

(b) No, Sir, since no complaint has been received from any customer during the last one year on delayed payment of Money Order.

(c) Does not arise in view of (b) above.

(d) All possible efforts are made for immediate payment of money orders through surprise checks by various Inspecting Authorities and other methods of monitoring.